



3841 North Freeway Blvd., Ste. 100  
Sacramento, CA 95834  
Phone: 916-925-3770  
Fax: 916-925-3780  
<http://calhospice.org>

# The Art of Presence: Interdisciplinary Ethics & Excellence in Hospice Care

February 4, April 16, June 3,  
August 5 and November 18  
10:00 AM - 11:30 AM PST  
**5-Part Webinar Series**

**Presented in partnership with:**  
**Missouri Hospice & Palliative Care Association, Hospice Council of West Virginia and  
Indiana Hospice & Palliative Care Organization**

## **Compassion Fatigue and Team Health** (Recorded Version Available)

Increasing demands in healthcare mean team performance suffers as an emotionally taxing profession becomes even more stressful. We will explore strategies for promoting healthier teams, the best source of retention, and marketing for an organization.

## **Beyond Money & Sex: Ethical Boundaries for a New Generation in Healthcare** (Recorded Version Available)

Aside from the more blatant boundary breeches, there are subtle, insidious lapses that can also put everyone from patient to professional to organization at risk of burn out, poor clinical judgments, and low team morale. This presentation is suitable for all healthcare staff seeking to provide protection and improve the health of any organization.

## **How Not to (Unintentionally) Say Something Stupid - BE-ing with Those Experiencing Suffering and Grief** (Recorded Version Available)

Discomfort with not knowing what to say leads us to abandon persons in distress or lapse into unhelpful clichés that create damage. We will explore our discomfort, the importance of being fully present, and a list of what to and not to say to guide the daily practice of all professional disciplines.

## **Spiritual Care for Patients Experiencing Dementia**

Lack of understanding leads to great discomfort when working with patients experiencing dementia. Learn practical techniques to “find the person who is still there,” find our own centered space of comfort from which to engage with them, and tips for caring for their loved ones.

## **November 18: But I Didn't Go to Seminary: A Team Approach to Caring for Spiritual Distress**

Many professionals feel uncomfortable when patients wish their providers to discuss issues of spirit with them. Others feel far too comfortable sharing their own faith, and unwittingly breach the boundaries of the profession. This presentation will demonstrate how to find the balance and show the appropriate ways to engage in this part of a person's care.

### **Fees:**

**CHAPCA/MP members:** \$499 (full series) \$125 (each)

**Non-member:** \$899 (full series) \$225 (each)

**CE Credit:** \$15 per person, per webinar

### **CE Credit:**

CE credit is available to nurses and social workers. Provider approved by the California Board of Registered Nursing, Provider Number CEP 11389, for 1.5 contact hours. Course meets the qualifications for 1.5 hours of continuing education credit for MFTs, LPCCs, LEPs and/or LCSWs as required by the California Board of Behavioral Sciences.

### **Faculty**

Carla Cheatham, PhD

Principal and Lead Trainer

Carla Cheatham Consulting Group, LLC

### **Audience:**

All interdisciplinary team members.

# Registration

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### Attendee Information

Attendee:		
Agency:		
Address:		
City:		
ST:	Zip:	
Email:		
Phone:		

### Billing Contact (if different from attendee)

Contact:		
Agency:		
Address:		
City:		
ST:	Zip:	
Email:		
Phone:		

### Registration

CHAPCA,  
MPHCA, IHPCO or HCWVA  
Member      Non-Member

Part 1 (Webinar Recording)	<input type="checkbox"/> \$125	<input type="checkbox"/> \$225
Part 2 (Webinar Recording)	<input type="checkbox"/> \$125	<input type="checkbox"/> \$225
Part 3 (Webinar Recording)	<input type="checkbox"/> \$125	<input type="checkbox"/> \$225
Part 4 (Recording not available)		
Part 5 (November 18)	<input type="checkbox"/> \$125	<input type="checkbox"/> \$225
CE Credit (per person, per webinar)	<input type="checkbox"/> \$15	<input type="checkbox"/> \$15

TOTAL ENCLOSED

### Payment

- Check payable to: CHAPCA  
 Credit Card
- American Express
  - Mastercard
  - Visa

Card Number:		
Security Code:	Exp. Date:	
Cardholder Name:		
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Data is not secure. Do not email.

Membership will be verified. Contact the CHAPCA office at 916-925-3770 or [info@calhospice.org](mailto:info@calhospice.org) if you are unsure of your membership status.

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### Send Completed Form with Payment To:

CHAPCA, 3841 North Freeway Blvd., Ste. 100, Sacramento, CA 95834; FAX 916-925-3780

Registration with payment must be received 3 business days prior to each webinar. Confirmation will be sent upon receipt of registration form and fee. Refunds, less \$75 administrative fee, will be made upon written notice of cancellation requests received no later than one week prior to the webinar. No refunds will be given for requests received after that time. Substitutions are welcome. If you have questions, please contact the CHAPCA office at 916-925-3770 or [info@calhospice.org](mailto:info@calhospice.org).